

Distance Learning Updates for COVID-19

Last Modified on 04/26/2020 6:07 pm EDT

We are dedicated to providing you information about distance education. This site provides information and resources for transitioning a course to distance learning. We will be adding resources and instructions for distance education as they become available, so please visit often for the newest information.

For campus status & emergency preparedness information, visit [Coronavirus \(COVID-19\) Information And Updates](#) on the McNeese website.

President Announcements

- [Video 4/2/2020](#)
- [Video 3/26/2020](#)
- [Video 3/17/2020](#)

Updates and New Resources

- [Exam Accommodations for Students](#)
- [Free Internet Service](#)
- [WiFi Locations](#)
- [Web Conference, Virtual Meeting, Virtual Classroom Resources](#)
- [Skype for Business](#)
- [MicroSoftTeams](#)
- [Meet Now](#)
- [BigBlueButton](#)
- [VPN Issues?](#) email helpdesk@mcneese.edu
- [Distance learning options for the transition of courses and instruction](#)
- [Distance learning resources for students](#)
- [If your QEP assignment involves a student presentation, read this.](#)
- [RedShelf free resources](#)
- [Gradescope available from Turnitin free](#)

Library Updates

- [WiFi Locations from Louisiana Library parking lots](#)
- [Access to library resources off-campus](#)

- [Library due dates](#)
- [Public Library Statewide Delivery Service Suspended](#)
- [Free trial of Harvard Business Review Press eBook Collection via EBSCOhost](#)
- [Open Textbook Library](#)

Human Resource and Campus Services Updates

- [Families First Coronavirus Response Act](#) - paid sick leave and expanded family and medical leave for COVID-19
- [Employee Timesheet Guidance](#)
- [McNeese Credit Union COVID-19 hours](#)
- [Cyber Guidance amid COVID-19](#)
- [CAMPP Store Modified Hours](#)

Need Help with Online Access?

- [Obtaining your My McNeese Portal Username through Banner Self-Service](#)
- [Forgotten your MyMcNeese Portal Password or Having Trouble Logging On?](#)
- [How to log in to My McNeese Portal \(Email, Moodle\)](#)
- [How to access your McNeese email account](#)
- [How to log in to Banner Self-Service](#)
- [How to locate your student ID number through Banner Self-Service](#)
- [Reset Banner Self-Service PIN or Having Trouble Logging On?](#)

Remote Office or Work Space

- [Quick Start Guide Cisco Phone \(Office Phone\), Forward office calls to an external phone, Voicemail access](#)
- [McNeese voicemail greetings for calls forwarded to an external phone](#)

New to Distance Education?

- [Moodle Course Visibility / Hidden](#)

Classroom Management and Student Engagement

- [Updates In Progress](#)

Need Additional Help?

For internet connection or WiFi, email, VPN, office phone, Office 365, any McNeese login, or online course computer requirements, equipment requirements for online courses:

Contact Office of Information Technology by phone (M-TH 7:30 am – 5:00 pm and Friday 7:30 am – 11:30 am) 337-475-5995. **Email recommended:**

helpdesk@mcneese.edu

For Moodle, Respondus, BigBlueButton, Web Conference (Skype for Business), E-Books, application downloads for online resources: Contact Office of Online Learning by phone (M-TH 7:30 am – 5:00 pm and Friday 7:30 am – 11:30 am). Joel Staves, Administrative Assistant, 337-475-5075 Office, jstaves@mcneese.edu; Dr. Wendi Prater, Director, 337-475-5126 Office, 512-934-0663 Mobile (yes, it's okay to call or text), wprater@mcneese.edu
