What are Respondus Flags and Milestones?

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Respondus Monitor generates a list of events from the exam session. "Flags" are events where a problem might exist, whereas "milestones" are general occurrences such as when the exam started, or when a question was answered.

Flagged Events*

- **Missing from Frame** — the student could not be detected in the video frame for a period of time
- **Different person in Frame** — a different person from whom started the exam may have been detected in the video frame for a period of time
- **Multiple persons in Frame** — multiple faces are detected in the video for a period of time
- **An Internet interruption occurred** — a video interruption occurred as a result of an internet failure
- **Video frame rate lowered due to quality of internet connection** — if a poor upload speed is detected with the internet connection, the frame rate is automatically lowered for the webcam video
- **Student exited LockDown Browser early** — the student used a manual process to terminate the exam session early; the reason provided by the student is shown
- **Low Facial Detection** — facial detection could not be achieved for a significant portion of the exam
- **A webcam was disconnected** — the web camera was disconnected from the computing device during the exam
- **A webcam was connected** — a web camera was connected to the computing device during the exam
- **An attempt was made to switch to another screen or application** — indicates an application-switching swipe or keystroke combination was attempted
- **Video session terminated early** — indicates the video session terminated unexpectedly, and that it didn't automatically reconnect before the exam was completed by the student
- **Failed Facial Detection Check** — facial detection could not be achieved during the Facial Detection Check portion of the startup sequence
- **Student turned off facial detection alerts** — the student selected "Don't show this alert again" when the facial detection alert appeared during the assessment. The

student did not receive alerts after this.

Milestone Events*

- **Question X Answered** — an answer to the question was entered (or changed) by the student
- **Pre-Exam** — the webcam recording that occurs between the environment check and the start of the exam
- **Exam Start** — the start of the exam
- **End of Exam** — the exam was submitted

* New flags and milestones are added periodically; this list isn't comprehensive.