

# Respondus

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## **Submit a Support Ticket**

Use the links below to access help with setting up your computer to take a Respondus Exam and to get support with Respondus issues.

## **Lockdown Browser and Respondus Monitor Support**

### **Instructor Support**

### **Student Resources**

- Under "Quick Start Guides" select Moodle
- LockDown Browser Installation Instructions
  - Video: Overview of LockDown Browser
  - How to Use LockDown Browser
- Technical Support
  - LockDown Browser Help Center
  - Knowledgebase: Student Support FAQs
  - Submit a Support Ticket
  - Live Chat

## **Need additional help? Ask AI , IT or eLearning**

eLearning has additional Respondus resources in the **Employee Training** pinned at the top of your Moodle dashboard; select the Respondus tile.

Questions or concerns about Respondus Training, **Submit a Ticket** or contact Wendi Prater, eLearning Department at 337-475-5126 or by email [wprater@mcneese.edu](mailto:wprater@mcneese.edu).

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